



that was easy.®



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**Staples implements Privacy Commissioner's findings,  
supports retail industry privacy standards**

As one of Canada's most trusted brands, Staples takes privacy very seriously, and we work hard to protect our customers' information. Just like technology, privacy standards and issues are evolving constantly. Because of that, Staples frequently updates its privacy policies to keep pace with technological change.

The audit released today by the Office of the Privacy Commissioner found many positive initiatives that Staples is taking in stores throughout Canada, and made a number of recommendations for improvement. We cooperated fully with the Office of the Privacy Commissioner, and responded positively to all of the Privacy Commissioner's recommendations well before the release of this audit.

Further, Staples has implemented changes that exceed current industry practice to remove personal data from returned memory devices. This meets the level requested by the Privacy Commissioner.

Many of the issues covered in the audit represent industry-wide challenges. That is why Staples Canada supports the development of industry-wide standards for information protection. As a leading brand, Staples is committed to playing a leading role in this process.